



Crystal K. Kinzel

Clerk of the Circuit Court
and Comptroller of Collier County
3315 Tamiami Trail East, Suite 102
Naples, Florida 34112-5324
CollierClerk.com

March 22, 2020

COVID-19 Announcement

**Clerk's Customer Service Counters to Close
Monday, March 23, 2020 through Friday, April 3, 2020**

In an abundance of caution during the COVID-19 crisis, beginning Monday, March 23, the Clerk's customer service counters at the courthouse and satellite locations will close through Friday, April 3. Most in-person services usually provided to the public will therefore be unavailable, including passport services, marriage license services and courthouse wedding ceremonies.

Employees of the Clerk will continue to report as scheduled and be available to assist customers with e-services or to provide assistance by phone (239-252-2646) or by email, (Collierclerk@collierclerk.com). The Clerk's lobby at the courthouse is open for those customers wishing to drop-off time-sensitive documents. In-person services will continue to be provided for victims of domestic violence or threats of violence seeking to file a Petition for Protection Injunction. Injunction for Protection petitions are free of charge and will continued to be received and processed at the Collier County Courthouse Annex, third floor, 3315 Tamiami Trail E. Naples, FL 34112

Residents are encouraged to take advantage of the many services that are available on our website, CollierClerk.com, including:

- Pay Traffic Citations & Court Fines;
- Access to Forms;
- Sign-up for the Risk Alert Notification Program;
- View/Apply for Job Opportunities;
- E-Recording Documents, such as Deeds;
- View & Print Records, Including Court and Property Records.

On April 3, the Clerk's leadership team will review updated health advisories and other developments to determine whether the closure of service counters should continue further. Updates will be posted on our website, www.CollierClerk.com and on our Facebook page, Facebook.com/collierclerk.

For more information, contact Mike Sheffield, Director of Community Relations and Outreach at (239) 252-6879 or Mike.Sheffield@CollierClerk.com.